


<p style="text-align: center;">London Borough of Hammersmith & Fulham</p> <p style="text-align: center;">HEALTH AND WELLBEING BOARD</p> <p style="text-align: center;">25 June 2019</p>	
<p>Social Isolation and Loneliness Update Report</p>	
<p>Open Report</p>	
<p>Classification: For Discussion Key Decision: No</p>	
<p>Accountable Director: Report of Lisa Redfern, Strategic Director of Social Care</p>	
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1. EXECUTIVE SUMMARY

- 1.1 This paper is a follow-up to the Draft Social Isolation and Loneliness Action Plan that was presented to the Health and Wellbeing Board (HWB) in March 2019.
- 1.2 It provides a brief summary of a series of actions that aim to reduce isolation and loneliness in Hammersmith & Fulham (H&F).

2. RECOMMENDATIONS

- 2.1 Health and Wellbeing Board members are asked to review and note the report.

3. INTRODUCTION AND BACKGROUND

- 3.1 Combating social isolation and loneliness is one of the top priorities of H&F council, the HWB, Older People's Commission, Social Inclusion Board, Youth Council and Integrated Care Partnership, as well as many health and third sector partners.
- 3.2 Anyone can experience social isolation and loneliness. There are clear links between

health and social inequality and loneliness. Those at increased risk include people living on lower incomes, people with poor physical and mental health or a disability, people living alone and people from black and minority ethnic or LGBT+ communities.

- 3.3 A draft action plan was presented to the HWB in March 2019. It outlined initial actions to address social isolation and loneliness. The approach to addressing social isolation and loneliness needs a stepped approach that links all the actions outlined.

4. INITIAL SIX ACTIONS

4.1 Social isolation and loneliness plan

This was presented to the HWB in March for information/comment and subsequently sent to stakeholders such as the members of the Integrated Care Partnership. Comments have been received and an updated delivery plan is now being developed. Some of the actions are outlined in this report.

4.2 Partnership working - participatory culture

The H&F Communities team has convened a small multi-agency task group to explore actions that everyone in the borough can do to address social isolation and loneliness based on the Cities of Service model (<https://www.nesta.org.uk/project/cities-service-uk/>).

The working group comprises of the Young Hammersmith & Fulham Foundation, St Andrew's Church Fulham Fields, Hammersmith & Fulham Volunteer Centre, Hammersmith Bid and representatives from Public Health and Corporate Services in H&F. A bid to the National Lottery to fund this campaign is being developed.

4.3 Partnership working - emergency services

H&F is convening a meeting of the three emergency services to link with the participatory culture campaign. We will explore how we can work collaboratively to link socially isolated and lonely people they come into contact with to activities in the community.

4.4 Partnership working - social prescribing

We are working with partners in the NHS and voluntary sector to link up the various social prescribing programmes that are being developed with already established initiatives. This includes the MacMillan Cancer Care social prescribing project in the north of the borough.

4.5 Embedding actions to address social isolation and loneliness within services provided through H&F

H&F is intending to address social isolation and loneliness through the implementation of social value within contracts and service specifications issued by the council. This element is currently being developed by Procurement with input from Public Health.

A Social Isolation and Loneliness Board is being convened by Anita Parkin, DPH. It will have representation from all council departments to facilitate the identification of actions their staff can take to address isolation and loneliness and inform the delivery of this. Officers are currently in the process of drafting terms of reference. Date for first meeting to be scheduled.

4.6 **Preventative services and interventions**

Whole life / adults social care commissioning is looking at the services that they commission to see if there is a way to connect the offer to enable people to remain connected to and play an active role in their community. The SAIL model is being looked at as one potential system to introduce. A meeting was recently held with commissioning AD Jon Lillistone on how this might happen.

The Economy Department are looking at a service model to engage and link up with anyone who lives in council housing regardless of tenure. Working with the London Fire Brigade and Tenants Residents Associations, it will be a further route to identify isolated and lonely people.